



*Revised December 3, 2019*

## 59<sup>th</sup> Annual World Service Business Conference

Embassy Suites Albuquerque Hotel

Albuquerque, New Mexico

April 20-25, 2020

**Theme: *OA Celebrates 60 Years! Looking to the Future!***

Monday, April 20, 2020		
6:30 AM – 9:00 AM 0630 – 0900	Breakfast - Complimentary to hotel guests.	<i>Hotel Breakfast Area</i>
7:00 AM – 8:00 AM 0700 – 0800	<b>OA Meeting</b> - Attendees may bring breakfast.	<i>Sierra I</i>
11:30 AM – 1:30 PM 1130 – 1330	Lunch (on own)	
Noon – 1:00 PM 1200 – 1300	<b>OA Meeting</b> - Attendees may bring lunch.	<i>Sierra I</i>
1:30 PM – 3:00 PM 1330 – 1500	<b>Board of Trustees Consensus Meeting</b> - Delegates welcome to attend.	<i>Ocotillo I-II</i>
5:30 PM – 6:30 PM 1730 – 1830	<b>OA Meeting</b> - Attendees may bring dinner.	<i>Sierra I</i>
5:30 PM – 7:00 PM 1730 – 1900	Dinner (on own)	
8:45 PM – 9:45 PM 2045 – 2145	<b>OA Meeting</b>	<i>Sierra I</i>
Tuesday, April 21, 2020		
6:30 AM – 9:00 AM 0630 – 0900	Breakfast - Complimentary to hotel guests.	<i>Hotel Breakfast Area</i>
7:00 AM – 8:00 AM 0700 – 0800	<b>OA Meeting</b> - Attendees may bring breakfast.	<i>Sierra I</i>
10:00 AM – 11:30 AM 1000 - 1130	Grocery Shuttle to Walmart ( <i>limited seating</i> ) - Hotel pickup is at 10 a.m.; Return to hotel from Walmart is at 11:30 a.m. - Please RSVP with the WSO.	<i>Pickup at Convention Center Entrance (across from Sandia Ballroom)</i>

<b>Tuesday, April 21, 2020 (continued)</b>		
10:00 AM – 5:00 PM <i>1000 – 1700</i>	<b>Registration/Pre-Ordered Literature Pickup</b> <b>Conference Support Committee (CSC)</b>	<i>Sandia IV Foyer</i> <i>Registration Desk</i>
11:30 AM – 1:00 PM <i>1130 – 1300</i>	Lunch (on own)	
11:45 AM – 12:45 PM <i>1145 – 1245</i>	<b>OA Meeting</b> - <i>Attendees may bring lunch.</i>	<i>Sierra I</i>
1:00 – 2:30 PM <i>1300 - 1430</i>	Grocery Shuttle to Whole Foods ( <i>limited seating</i> ) - Hotel pickup is at 1 p.m.; Return to hotel from Whole Foods is at 2:30 p.m. - Please RSVP with the WSO.	<i>Pickup at Convention Center Entrance (across from Sandia Ballroom)</i>
3:30 PM – 5:30 PM <i>1530 – 1730</i>	<b>Board of Trustees Meeting</b> - <i>Delegates welcome to attend.</i>	<i>Ocotillo I-II</i>
5:30 PM – 7:15 PM <i>1730 – 1915</i>	Dinner (on own)	
5:30 PM – 8:00 PM <i>1730 – 2000</i>	<b>Dinner Shuttles</b> - <i>Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town at 8 p.m.</i>	
6:15 PM – 7:15 PM <i>1815 – 1915</i>	<b>OA Meeting</b> - <i>Attendees may bring dinner.</i>	<i>Sierra I</i>
7:30 PM – 8:45 PM <i>1930 – 2045</i>	<b>Workshop</b> - <i>Growing OA Worldwide: 1960 – 2020</i>	<i>Sierra I</i>
<b>Wednesday, April 22, 2020</b>		
6:30 AM – 9:00 AM <i>0630 – 0900</i>	Breakfast - <i>Complimentary to hotel guests.</i>	<i>Hotel Breakfast Area</i>
7:00 AM – 7:45 AM <i>0700 – 0745</i>	<b>OA Meeting</b> - <i>Attendees may bring breakfast.</i>	<i>Sierra I</i>
7:30 AM – 5:00 PM <i>0730 – 1700</i>	<b>Registration/Pre-Ordered Literature Pickup</b> <b>Conference Support Committee (CSC)</b> <b>Boutique</b> - <i>Hours may be adjusted at the discretion of the CSC chair.</i>	<i>Sandia IV Foyer</i> <i>Registration Desk</i> <i>Piñon</i>
8:00 AM – 9:30 AM <i>0800 – 0930</i>	<b>Literature Q&amp;A</b>	<i>La Ventana</i>

Wednesday, April 22, 2020 (continued)		
9:45 AM – Noon 0945 – 1200	<b>Committee Meetings</b> <ul style="list-style-type: none"> <li>- Bylaws</li> <li>- Conference-Approved Literature</li> <li>- Professional Outreach/Public Information</li> <li>- Region Chairs</li> <li>- Twelfth Step Within</li> <li>- Unity with Diversity</li> <li>- Young Persons'</li> </ul>	Sierra II Sierra III Sandia VI Sage Boardroom Sandia VII Sandia VIII Ocotillo II
<b>Noon</b> 1200	<b>Deadline</b> <ul style="list-style-type: none"> <li>- Saturday delegate dinner reservations or cancellations. Guest tickets are US\$50.</li> </ul>	
Noon – 1:00 PM 1200 – 1300	<b>OA Meeting</b> <ul style="list-style-type: none"> <li>- Attendees may bring lunch.</li> </ul>	Sierra I
Noon – 1:30 PM 1200 – 1330	Lunch (on own) <ul style="list-style-type: none"> <li>- Lunch buffet available in Hotel Breakfast Area. US\$16 per person per day or US\$45 per person for three days (Wednesday – Friday). Vouchers can be purchased in Caffeina's. NOTE: The three-day voucher must be purchased by 10 a.m. on Wednesday, April 22.</li> </ul>	
1:30 PM – 4:15 PM 1330 – 1615	<b>Committee Meetings (continued)</b>	Respective Committee Rooms
4:15 PM – 6:15 PM 1615 – 1815	Dinner (on own)	
4:15 PM – 7:00 PM 1615 – 1900	<b>Dinner Shuttles</b> <ul style="list-style-type: none"> <li>- Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town is 7 p.m.</li> </ul>	
6:30 PM – 8:00 PM 1830 – 2000	<b>Workshop</b> <ul style="list-style-type: none"> <li>- All About Conference (including parliamentary procedures)</li> </ul>	La Ventana
8:15 PM – 9:30 PM 2015 – 21305	<b>Meet &amp; Greet the Maker</b> <ul style="list-style-type: none"> <li>- Meet the makers of the new business motions and bylaw amendments.</li> </ul>	La Ventana
9:45 PM – 10:45 PM 2145 – 2245	<b>OA Meeting</b>	Sierra I
Thursday, April 23, 2020		
6:30 AM – 9:00 AM 0630 – 0900	Breakfast <ul style="list-style-type: none"> <li>- Complimentary to hotel guests.</li> </ul>	Hotel Breakfast Area
7:00 AM – 8:15 AM 0700 – 0815	<b>Reference Subcommittee Orientation</b> <ul style="list-style-type: none"> <li>- Attendees may bring breakfast.</li> </ul>	Ocotillo I-II

<b>Thursday, April 23, 2020 (continued)</b>		
7:15 AM – 8:15 AM 0715 – 0815	<b>OA Meeting</b> - Attendees may bring breakfast.	Sierra I
7:30 AM – 4:00 PM 0730 – 1600	<b>Registration/Pre-Ordered Literature Pickup</b>  <b>Conference Support Committee (CSC)</b>  <b>Boutique</b> - Hours may be adjusted at the discretion of the CSC chair	Sandia IV Foyer  Registration Desk  Piñon
8:30 AM – 11:30 AM 0830 – 1130	<b>Business Meeting I</b> - Welcome/Introductions; Adoption of Credentials Report, Standing Rules, and Consent Agenda; Delegate Briefing; Procedures for Motions and Floor Debate; Officers Reports (reports contained in binder)	Sandia I-V
11:30 AM – 1:00 PM 1130 – 1300	Lunch (on own) - Lunch buffet available in Hotel Breakfast Area. US\$16 per person per day or US\$45 per person for three days (Wednesday – Friday). Vouchers can be purchased in Caffeina's. NOTE: The three-day voucher must be purchased by 10 a.m. on Wednesday, April 22.	
11:45 AM – 12:45 PM 1145 – 1245	<b>OA Meeting</b> - Attendees may bring lunch.	Sierra I
1:00 PM – 5:00 PM 1300 – 1700	<b>Business Meeting II</b> - Region and Committee Reports (reports contained in binder); Region Trustee and GST Nominee Speeches and Q&A; New Business (if time permits)	Sandia I-V
5:00 PM – 7:30 PM 1700 – 1930	Dinner (on own)	
5:15 PM – 6:15 PM 1715 – 1815	<b>Reference Subcommittee Meeting (if needed)</b>	Ocotillo I-II
5:00 PM – 8:00 PM 1700 – 2000	<b>Dinner Shuttles</b> - Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town is 8 p.m.	
5:30 PM – 6:30 PM 1730 – 1830	<b>OA Meeting</b> - Attendees may bring dinner.	Sierra I
7:15 PM – 8:30 PM 1915 – 2030	<b>Workshop</b> - Strategic Planning for OA's Future	Sandia I-V
7:30 PM – 9:30 PM 1930 – 2130	<b>Reference Subcommittee (if needed)</b>	Ocotillo I-II

Thursday, April 23, 2020 (continued)		
8:45 PM – 10:00 PM 2045 – 2200	<b>Workshop</b> - <i>Looking to the Future: Social Media, Attracting Young People</i>	Sandia I-V
10:15 PM – 11:15 PM 2215 – 2315	<b>OA Meeting</b>	Sierra I
Friday, April 24, 2020		
6:30 AM – 9:00 AM 0630 – 0900	<b>Breakfast</b> - <i>Complimentary to hotel guests.</i>	Hotel Breakfast Area
7:00 AM – 8:15 AM 0700 – 0815	<b>Reference Subcommittee Meeting (if needed)</b> - <i>Attendees may bring breakfast.</i>	Ocotillo I-II
7:15 AM – 8:15 AM 0715 – 0815	<b>OA Meeting</b> - <i>Attendees may bring breakfast.</i>	Sierra I
7:30 AM – 4:00 PM 0730 – 1600	<b>Registration/Pre-Ordered Literature Pickup</b>  <b>Conference Support Committee (CSC)</b>  <b>Boutique</b> - <i>Hours may be adjusted at the discretion of the CSC chair.</i>	Sandia IV Foyer  Registration Desk  Piñon
8:30 AM – 11:30 AM 0830 – 1130	<b>Business Meeting III</b> - <i>Region Trustee and GST Elections; New Business (if needed); Bylaw Amendments</i>	Sandia I-V
11:30 AM – 1:00 PM 1130 – 1300	Lunch (on own) - <i>Lunch buffet available in Hotel Breakfast Area. US\$16 per person per day or US\$45 per person for three days (Wednesday – Friday). Vouchers can be purchased in Caffeina’s. NOTE: The three-day voucher must be purchased by 10 a.m. on Wednesday, April 22.</i>	
Noon – 1:00 PM 1200 – 1300	<b>OA Meeting</b> - <i>Attendees may bring lunch.</i>	Sierra I
1:00 PM – 5:00 PM 1300 – 1700	<b>Business Meeting IV</b> - <i>New Business (if needed); Bylaw Amendments</i>	Sandia I-V
<b>4:00 PM</b> <b>1600</b>	<b>Deadline</b> - <i>Emergency New Business Motions (located at CSC desk)</i>	
5:00 PM – 9:00 PM 1700 – 2100	Dinner (on own)	
5:00 PM – 9:00 PM 1700 – 2100	<b>Dinner Shuttles</b> - <i>Shuttles will run every half hour between the hotel, Old Town, and ABQ Uptown. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town and ABQ Uptown is 9 p.m.</i>	

Friday, April 24, 2020 (continued)		
5:45 PM – 6:45 PM 1745 – 1845	<b>OA Meeting</b> - Attendees may bring dinner.	Sierra I
6:45 PM – 9:15 PM 1845 – 2115	<b>Reference Subcommittee Meeting (if needed)</b>	Ocotillo I-II
7:30 PM – 9:15 PM 1930 – 2115	<b>Workshop</b> - Abstinence and Recovery: Dynamic Duo	Sandia I-V
9:15 PM – 10:15 PM 2115 – 2215	<b>Reference Subcommittee Meeting (if needed)</b> - Discussion of Emergency New Business	Ocotillo I-II
9:15 PM – 10:15 PM 2115 – 2215	<b>OA Meeting</b>	Sierra I
Saturday, April 25, 2020		
7:00 AM – 10:00 AM 0700 – 1000	Breakfast - Complimentary to hotel guests.	Hotel Breakfast Area
7:00 AM – 8:15 AM 0700 – 0815	<b>Reference Subcommittee Meeting (if needed)</b> - Attendees may bring breakfast.	Ocotillo I-II
7:15 AM – 8:15 AM 0715 – 0815	<b>OA Meeting</b> - Attendees may bring breakfast.	Sierra I
7:30 AM – 11:00 AM 0730 – 1100	<b>Registration/Pre-Ordered Literature Pickup</b> <b>Conference Support Committee (CSC)</b>	Sandia IV Foyer Registration Desk
7:30 AM – Noon 0730 – 1200	<b>Boutique</b>	Piñon
8:30 AM – 11:30 AM 0830 – 1130	<b>Business Meeting V</b> - Bylaw Amendments (if needed); Emergency New Business; Committee and Workshop Summaries	Sandia I-V
<b>11:00 AM</b> <b>1100</b>	<b>Deadline</b> - Ask-It Basket (located at CSC desk)	
11:30 AM – 1:30 PM 1130 – 1330	Lunch (on own)	
11:45 AM – 12:45 PM 1145 – 1245	<b>OA Meeting</b> - Attendees may bring lunch.	Sierra I
11:30 AM – 4:00 PM 1130 – 1600	<b>Lunch Shuttles and Free Time</b> - Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town is 4 p.m.	
1:30 PM – 3:00 PM 1330 – 1500	<b>Board of Trustees Meeting</b> - Delegates welcome to attend.	Ocotillo I-II

Saturday, April 25, 2020 (continued)		
3:30 PM – 4:00 PM 1530 – 1600	Committee Trustee and Delegate Cochairs’ Meeting	Ocotillo I-II
6:30 PM – Midnight 1830 – 0000	<b>Delegate Dinner/Entertainment/Presentations to Outgoing Trustees and Introduction of New Board of Trustees/Dance</b> - Guest dinner tickets must be purchased by noon on Wednesday.	Sandia I-V
10:00 PM – 11:00 PM 2200 – 2300	<b>OA Meeting</b>	Sierra I
Sunday, April 26, 2020		
7:00 AM – 10:00 AM 0700 – 1000	Breakfast - Complimentary to hotel guests.	Hotel Breakfast Area
8:00 AM – 9:00 AM 0800 – 0900	<b>OA Meeting</b> - Attendees may bring breakfast.	Sierra I
<b>12:00 Noon</b> 1200	<b>Check Out</b>	

**Notes**

- 1) OA meetings will be held in Sierra I. The same room is available for meditation twenty-four hours each day, unless in use for an OA meeting or other designated meeting.
- 2) An impromptu meeting room is available Wednesday through Saturday. Delegates who wish to use this room must reserve it at the OA registration desk. Please note that space is very limited during the week.
- 3) The Boutique will be open daily, beginning on Wednesday, April 22, in Piñon. Items in the Boutique are the responsibility of the contributing service body. If you are interested in displaying items in the Boutique, **you must sign a release form at the CSC desk.** The Boutique’s hours will match the hours of the CSC desk; hours may be adjusted at the discretion of the CSC chair. **NOTE: A refrigerator and microwave will NOT be available in the Boutique. Refrigerators and microwaves are available in guest rooms.**
- 4) On Tuesday, April 21, a grocery shuttle will be provided to take attendees to Whole Foods and Walmart. Delegates must sign up for the shuttle as seating is limited. Please refer to the agenda for specific times and details.
- 5) From Wednesday, April 22 through Friday, April 24, the hotel will offer an OA-friendly lunch (US\$16 per person including beverage, tax, and gratuity; or US\$45 per person for three days [Wednesday-Friday] including beverage, tax, and gratuity). Buffets will be served in the hotel restaurant area. On Saturday, April 25, a lunch shuttle will be available to Old Town, or delegates can choose to eat in the hotel restaurant.
- 6) From Tuesday, April 21 through Friday, April 24, dinner shuttles will be available to attendees. Shuttles are scheduled to run to Old Town Tuesday through Thursday; Friday the shuttles will run to Old Town and ABQ Uptown. Check the agenda for specific times and details.