March 6, 2020

Dear Delegate,

It is with pleasure that we welcome you as a delegate to OA’s 2020 World Service Business Conference. Your participation in the group conscience of Overeaters Anonymous is important. Please keep in mind the decisions made by you and the other delegates at this World Service Business Conference will affect OA for years to come.

**About the Conference**
During the business meetings, you and other delegates will discuss and vote on proposed New Business Motions and Bylaw Amendments. You will hear brief speeches from and ask questions of trustee candidates. Decisions must be made as to the suitability of candidates to serve as trustees for Regions One, Four, and Seven, as well as three general service trustees. Note: There are two GST positions open for three-year terms and one GST position open for a two-year term.

You will have an opportunity to ask questions about reports from officers, regions, and committees; participate in business meetings; and hear important presentations about OA. Please carefully review the Conference agenda under Frequently Used Documents on the Conference web page. It provides detailed information about each business meeting and the various committee meetings, presentations, workshops, and events for delegates.

**Motions and Pertinent Material**
Included on the Conference web page are the trustee applications and other information regarding delegate arrangements. The current Bylaws of Overeaters Anonymous, Inc., Subparts A and B, and the current Business Conference Policy Manual listing all the continuing effects motions adopted by past Business Conferences are available under Frequently Used Documents on the Conference web page. It is very important you carefully read all these materials. In addition, these documents will be provided in the delegate binder. Additional copies will not be available at Conference.

Based on the results of the Agenda Questionnaire provided to all intergroups/service boards, New Business Motions A-E, G, J-K and Bylaw Amendments 1-10 will be placed on the agenda and will be discussed at WSBC. The final Agenda Questionnaire results are available on the Conference web page.

At registration each delegate receives a delegate binder which contains the Conference schedule; general information; reports from all regions and all committees; reports from the chair of the Board of Trustees, the treasurer, and the managing director; proposed New Business Motions and Bylaw Amendments; and the trustee applications. It is very important for you to read the binder material thoroughly prior to your attendance at the first business meeting. The binder will be available on the Conference web page in late March. Delegates will be notified via email when the binder is available.

**Trustee Elections**
Please note that delegates will be electing a regional trustee from Regions One, Four, and Seven for three-year terms. In addition, delegates will be electing three general service trustees: two for three-year terms and one for a two-year term.
**Credentials**
When you register you will receive your delegate credentials (your name badge with delegate designation). You must wear this badge to every meeting. It shows you are eligible to vote during the business meetings. If, for any reason, you relinquish your position as delegate to an alternate, please check in with the OA registration desk for proper transfer of credentials.

**Delegate Arrangements**
Delegates are expected to serve on a committee. If you have signed up to serve on a Conference committee, your committee assignment should be emailed to you by the delegate cochairs about two weeks prior to Conference; otherwise, you will receive your assignment at Conference. If you did not sign up for a committee, you may add yourself to any committee that has available space by signing up at the Conference Support Committee desk after you have picked up your registration materials at the OA registration desk. 

*Note: The Conference-Approved Literature Committee is a closed committee and requires permission from the delegate and trustee cochairs to serve on the committee.*

If you sign up for the banquet prior to Conference, dinner tickets will be included in your registration packet. Additional dinner tickets can be purchased at the OA registration desk and will be available from Tuesday to Wednesday at noon. **Delegates attend the dinner/dance at no charge.** Guest tickets are US$50.

If you have questions, please contact Sandy Zimmerman ([szimmerman@oa.org](mailto:szimmerman@oa.org)) at the World Service Office. She will be delighted to assist you. We look forward to seeing you in Albuquerque.

Cordially,

OA World Service Office Staff
Conference Planning Committee