



Revised August 24, 2020

60th Annual World Service Business Conference

Embassy Suites Albuquerque Hotel

Albuquerque, New Mexico

April 19-24, 2021

Looking to the Future: One Day at a Time

Monday, April 19, 2021		
1:30 PM – 3:00 PM <i>1330 – 1500</i>	Board of Trustees Consensus Meeting - <i>Delegates welcome to attend.</i>	<i>Ocotillo I-II</i>
5:30 PM – 6:30 PM <i>1730 – 1830</i>	OA Meeting - <i>Attendees may bring dinner.</i>	<i>Sierra I</i>
5:30 PM – 7:00 PM <i>1730 – 1900</i>	Dinner (on own)	
8:45 PM – 9:45 PM <i>2045 – 2145</i>	OA Meeting	<i>Sierra I</i>
Tuesday, April 20, 2021		
6:30 AM – 9:00 AM <i>0630 – 0900</i>	Breakfast - <i>Complimentary to hotel guests.</i>	<i>Hotel Breakfast Area</i>
7:00 AM – 8:00 AM <i>0700 – 0800</i>	OA Meeting - <i>Attendees may bring breakfast.</i>	<i>Sierra I</i>
10:00 AM – 11:30 AM <i>1000 - 1130</i>	Grocery Shuttle to Walmart (<i>limited seating</i>) - Hotel pickup is at 10 a.m.; Return to hotel from Walmart is at 11:30 a.m. - Please RSVP with the WSO.	<i>Pickup at Convention Center Entrance (across from Sandia Ballroom)</i>
10:00 AM – 5:00 PM <i>1000 – 1700</i>	Registration/Pre-Ordered Literature Pickup Conference Support Committee (CSC)	<i>Sandia IV Foyer</i> <i>Registration Desk</i>
11:30 AM – 1:00 PM <i>1130 – 1300</i>	Lunch (on own)	
11:45 AM – 12:45 PM <i>1145 – 1245</i>	OA Meeting - <i>Attendees may bring lunch.</i>	<i>Sierra I</i>
1:00 – 2:30 PM <i>1300 - 1430</i>	Grocery Shuttle to Whole Foods (<i>limited seating</i>) - Hotel pickup is at 1 p.m.; Return to hotel from Whole Foods is at 2:30 p.m. - Please RSVP with the WSO.	<i>Pickup at Convention Center Entrance (across from Sandia Ballroom)</i>

Tuesday, April 20, 2021 (continued)		
3:30 PM – 5:30 PM 1530 – 1730	Board of Trustees Meeting - Delegates welcome to attend.	Ocotillo I-II
5:30 PM – 7:15 PM 1730 – 1915	Dinner (on own)	
5:30 PM – 8:00 PM 1730 – 2000	Dinner Shuttles - Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town at 8 p.m.	
6:15 PM – 7:15 PM 1815 – 1915	OA Meeting - Attendees may bring dinner.	Sierra I
Wednesday, April 21, 2021		
6:30 AM – 9:00 AM 0630 – 0900	Breakfast - Complimentary to hotel guests.	Hotel Breakfast Area
7:00 AM – 7:45 AM 0700 – 0745	OA Meeting - Attendees may bring breakfast.	Sierra I
7:30 AM – 5:00 PM 0730 – 1700	Registration/Pre-Ordered Literature Pickup	Sandia IV Foyer
	Conference Support Committee (CSC)	Registration Desk
	Boutique - Hours may be adjusted at the discretion of the CSC chair.	Piñon
8:00 AM – 9:30 AM 0800 – 0930	Literature Q&A	La Ventana
9:45 AM – Noon 0945 – 1200	Committee Meetings	
	- Bylaws	Sierra II
	- Conference-Approved Literature	Sierra III
	- Professional Outreach/Public Information	Sandia VI
	- Region Chairs	Sage Boardroom
	- Twelfth Step Within	Sandia VII
	- Unity with Diversity	Sandia VIII
- Young Persons'	Ocotillo II	
Noon 1200	Deadline - Saturday delegate dinner reservations or cancellations. Guest tickets are US\$50.	
Noon – 1:00 PM 1200 – 1300	OA Meeting - Attendees may bring lunch.	Sierra I

Wednesday, April 21, 2021 (continued)		
Noon – 1:30 PM 1200 – 1330	Lunch (on own) - Lunch buffet available in Hotel Breakfast Area. US\$16 per person per day or US\$45 per person for three days (Wednesday – Friday). Vouchers can be purchased in Caffeina’s. NOTE: The three-day voucher must be purchased by 10 a.m. on Wednesday, April 21.	
1:30 PM – 4:15 PM 1330 – 1615	Committee Meetings (continued)	<i>Respective Committee Rooms</i>
4:15 PM – 6:15 PM 1615 – 1815	Dinner (on own)	
4:15 PM – 7:00 PM 1615 – 1900	Dinner Shuttles - Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town is 7 p.m.	
6:30 PM – 8:00 PM 1830 – 2000	Workshop - All About Conference (including parliamentary procedures)	<i>La Ventana</i>
8:15 PM – 9:30 PM 2015 – 21305	Meet & Greet the Maker - Meet the makers of the new business motions and bylaw amendments.	<i>La Ventana</i>
9:45 PM – 10:45 PM 2145 – 2245	OA Meeting	<i>Sierra I</i>
Thursday, April 22, 2021		
6:30 AM – 9:00 AM 0630 – 0900	Breakfast - Complimentary to hotel guests.	
7:00 AM – 8:15 AM 0700 – 0815	Reference Subcommittee Orientation - Attendees may bring breakfast.	<i>Ocotillo I-II</i>
7:15 AM – 8:15 AM 0715 – 0815	OA Meeting - Attendees may bring breakfast.	<i>Sierra I</i>
7:30 AM – 4:00 PM 0730 – 1600	Registration/Pre-Ordered Literature Pickup Conference Support Committee (CSC) Boutique - Hours may be adjusted at the discretion of the CSC chair	<i>Sandia IV Foyer</i> <i>Registration Desk</i> <i>Piñon</i>

Thursday, April 22, 2021 (continued)		
8:30 AM – 11:30 AM 0830 – 1130	Business Meeting I - Welcome/Introductions; Adoption of Credentials Report, Standing Rules, and Consent Agenda; Delegate Briefing; Procedures for Motions and Floor Debate; Officers Reports (reports contained in binder)	Sandia I-V
11:30 AM – 1:00 PM 1130 – 1300	Lunch (on own) - Lunch buffet available in Hotel Breakfast Area. US\$16 per person per day or US\$45 per person for three days (Wednesday – Friday). Vouchers can be purchased in Caffeina’s. NOTE: The three-day voucher must be purchased by 10 a.m. on Wednesday, April 21.	
11:45 AM – 12:45 PM 1145 – 1245	OA Meeting - Attendees may bring lunch.	Sierra I
1:00 PM – 5:00 PM 1300 – 1700	Business Meeting II - Region and Committee Reports (reports contained in binder); Region Trustee and GST Nominee Speeches and Q&A; New Business (if time permits)	Sandia I-V
5:00 PM – 7:30 PM 1700 – 1930	Dinner (on own)	
5:15 PM – 6:15 PM 1715 – 1815	Reference Subcommittee Meeting (if needed)	Ocotillo I-II
5:00 PM – 8:00 PM 1700 – 2000	Dinner Shuttles - Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town is 8 p.m.	
5:30 PM – 6:30 PM 1730 – 1830	OA Meeting - Attendees may bring dinner.	Sierra I
7:15 PM – 8:30 PM 1915 – 2030	Workshop - Imagining a Better Future: Visions for OA, the Road Forward	Sandia I-V
7:30 PM – 9:30 PM 1930 – 2130	Reference Subcommittee (if needed)	Ocotillo I-II
8:45 PM – 10:00 PM 2045 – 2200	Workshop - What’s in Your Recovery Backpack? Survival Equipment/OA Tools	Sandia I-V
10:15 PM – 11:15 PM 2215 – 2315	OA Meeting	Sierra I

Friday, April 23, 2021		
6:30 AM – 9:00 AM <i>0630 – 0900</i>	Breakfast - Complimentary to hotel guests.	<i>Hotel Breakfast Area</i>
7:00 AM – 8:15 AM <i>0700 – 0815</i>	Reference Subcommittee Meeting (if needed) - Attendees may bring breakfast.	<i>Ocotillo I-II</i>
7:15 AM – 8:15 AM <i>0715 – 0815</i>	OA Meeting - Attendees may bring breakfast.	<i>Sierra I</i>
7:30 AM – 4:00 PM <i>0730 – 1600</i>	Registration/Pre-Ordered Literature Pickup Conference Support Committee (CSC) Boutique - Hours may be adjusted at the discretion of the CSC chair.	<i>Sandia IV Foyer</i> <i>Registration Desk</i> <i>Piñon</i>
8:30 AM – 11:30 AM <i>0830 – 1130</i>	Business Meeting III - Region Trustee and GST Elections; New Business (if needed); Bylaw Amendments	<i>Sandia I-V</i>
11:30 AM – 1:00 PM <i>1130 – 1300</i>	Lunch (on own) - Lunch buffet available in Hotel Breakfast Area. US\$16 per person per day or US\$45 per person for three days (Wednesday – Friday). Vouchers can be purchased in Caffeina’s. NOTE: The three-day voucher must be purchased by 10 a.m. on Wednesday, April 21.	
Noon – 1:00 PM <i>1200 – 1300</i>	OA Meeting - Attendees may bring lunch.	<i>Sierra I</i>
1:00 PM – 5:00 PM <i>1300 – 1700</i>	Business Meeting IV - New Business (if needed); Bylaw Amendments	<i>Sandia I-V</i>
4:00 PM 1600	Deadline - Emergency New Business Motions (located at CSC desk)	
5:00 PM – 9:00 PM <i>1700 – 2100</i>	Dinner (on own)	
5:00 PM – 9:00 PM <i>1700 – 2100</i>	Dinner Shuttles - Shuttles will run every half hour between the hotel, Old Town, and ABQ Uptown. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town and ABQ Uptown is 9 p.m.	
5:45 PM – 6:45 PM <i>1745 – 1845</i>	OA Meeting - Attendees may bring dinner.	<i>Sierra I</i>
6:45 PM – 9:15 PM <i>1845 – 2115</i>	Reference Subcommittee Meeting (if needed)	<i>Ocotillo I-II</i>
7:30 PM – 9:15 PM <i>1930 – 2115</i>	Forum - TBD	<i>Sandia I-V</i>

Friday, April 23, 2021 (continued)		
9:15 PM – 10:15 PM 2115 – 2215	Reference Subcommittee Meeting (if needed) - <i>Discussion of Emergency New Business</i>	<i>Ocotillo I-II</i>
9:15 PM – 10:15 PM 2115 – 2215	OA Meeting	<i>Sierra I</i>
Saturday, April 24, 2021		
7:00 AM – 10:00 AM 0700 – 1000	Breakfast - <i>Complimentary to hotel guests.</i>	<i>Hotel Breakfast Area</i>
7:00 AM – 8:15 AM 0700 – 0815	Reference Subcommittee Meeting (if needed) - <i>Attendees may bring breakfast.</i>	<i>Ocotillo I-II</i>
7:15 AM – 8:15 AM 0715 – 0815	OA Meeting - <i>Attendees may bring breakfast.</i>	<i>Sierra I</i>
7:30 AM – 11:00 AM 0730 – 1100	Registration/Pre-Ordered Literature Pickup Conference Support Committee (CSC)	<i>Sandia IV Foyer</i> <i>Registration Desk</i>
7:30 AM – Noon 0730 – 1200	Boutique	<i>Piñon</i>
8:30 AM – 11:30 AM 0830 – 1130	Business Meeting V - <i>Bylaw Amendments (if needed); Emergency New Business; Committee and Workshop Summaries</i>	<i>Sandia I-V</i>
11:00 AM 1100	Deadline - <i>Ask-It Basket (located at CSC desk)</i>	
11:30 AM – 1:30 PM 1130 – 1330	Lunch (on own)	
11:45 AM – 12:45 PM 1145 – 1245	OA Meeting - <i>Attendees may bring lunch.</i>	<i>Sierra I</i>
11:30 AM – 4:00 PM 1130 – 1600	Lunch Shuttles and Free Time - <i>Shuttles will run every half hour between the hotel and Old Town. Pickup is at the Convention Center Entrance (across from Sandia Ballroom). Last pickup in Old Town is 4 p.m.</i>	
1:30 PM – 3:00 PM 1330 – 1500	Board of Trustees Meeting - <i>Delegates welcome to attend.</i>	<i>Ocotillo I-II</i>
3:30 PM – 4:00 PM 1530 – 1600	Committee Trustee and Delegate Cochairs' Meeting	<i>Ocotillo I-II</i>

Saturday, April 24, 2021 (continued)		
6:30 PM – Midnight 1830 – 0000	Delegate Dinner/Entertainment/Presentations to Outgoing Trustees and Introduction of New Board of Trustees/Dance - <i>Guest dinner tickets must be purchased by noon on Wednesday.</i>	<i>Sandia I-V</i>
10:00 PM – 11:00 PM 2200 – 2300	OA Meeting	<i>Sierra I</i>
Sunday, April 25, 2021		
7:00 AM – 10:00 AM 0700 – 1000	Breakfast - <i>Complimentary to hotel guests.</i>	<i>Hotel Breakfast Area</i>
12:00 Noon <i>1200</i>	Check Out	

Notes

- 1) OA meetings will be held in Sierra I. The same room is available for meditation twenty-four hours each day, unless in use for an OA meeting or other designated meeting.
- 2) An impromptu meeting room is available Wednesday through Saturday. Delegates who wish to use this room must reserve it at the OA registration desk. Please note that space is very limited during the week.
- 3) The Boutique will be open daily, beginning on Wednesday, April 21, in Piñon. Items in the Boutique are the responsibility of the contributing service body. If you are interested in displaying items in the Boutique, **you must sign a release form at the CSC desk.** The Boutique’s hours will match the hours of the CSC desk; hours may be adjusted at the discretion of the CSC chair. **NOTE: A refrigerator and microwave will NOT be available in the Boutique. Refrigerators and microwaves are available in guest rooms.**
- 4) On Tuesday, April 20, a grocery shuttle will be provided to take attendees to Whole Foods and Walmart. Delegates must sign up for the shuttle as seating is limited. Please refer to the agenda for specific times and details.
- 5) From Wednesday, April 21 through Friday, April 23, the hotel will offer an OA-friendly lunch (US\$16 per person including beverage, tax, and gratuity; or US\$45 per person for three days [Wednesday-Friday] including beverage, tax, and gratuity). Buffets will be served in the hotel restaurant area. On Saturday, April 24, a lunch shuttle will be available to Old Town, or delegates can choose to eat in the hotel restaurant.
- 6) From Tuesday, April 20 through Friday, April 23, dinner shuttles will be available to attendees. Shuttles are scheduled to run to Old Town Tuesday through Thursday; Friday the shuttles will run to Old Town and ABQ Uptown. Check the agenda for specific times and details.