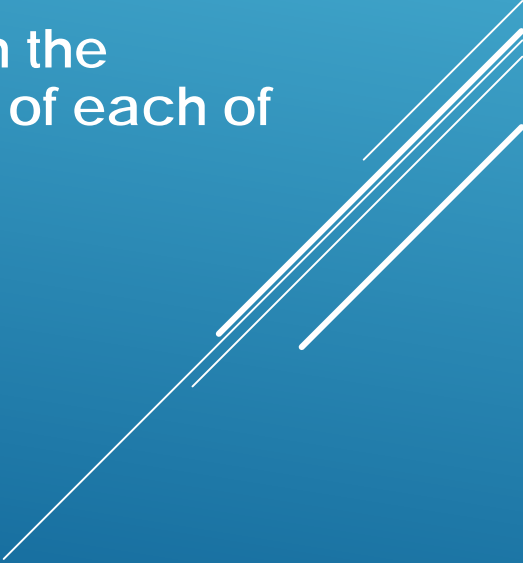


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Welcome

- ▶ You have been selected by your service body to represent them at the World Service Business Conference.
 - ▶ The trustees and staff work hard to ensure that the Conference is a positive experience for all delegates.
 - ▶ Please take the time to prepare for the Conference before you arrive in Albuquerque, New Mexico USA.
 - ▶ Read the information that is provided for you in the Conference e-Documents. You will be notified of each of these as they are posted on oa.org.
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Familiarize yourself:

- ▶ When the Delegate Binder is available on oa.org
 - ▶ Review the motions and amendments that will be presented at the business meetings. Talk about them with your service body members and find out their opinions as well.
 - ▶ Review the reports that are presented by your trusted servants and the staff to help you understand what has been worked on for the past year.
 - ▶ Read the trustee applications so you have information about the members who want to serve OA.
- ▶ Please note you will receive a printed copy of the Delegate Binder when you check in at the Conference registration desk.

Familiarize yourself:

- ▶ The OA Business Glossary of Terms – Definitions of words used at the Conference.
 - ▶ Standing Rules – The procedures that cover specific items on how Conference operates.
 - ▶ Parliamentary Procedures – The rules we follow to make the Conference efficient.
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Help is available:

- ▶ Your mentor
 - ▶ New delegates are assigned to a more experienced delegate before they arrive at Conference.
 - ▶ This process is managed by your region chair.
 - ▶ A more experienced delegate
 - ▶ Your region chair
 - ▶ Your region trustee
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